



WE CAN HELP

- representation in court
- advice and information
- referral to further support services

The ALS has **Care and Protection Field Officers** and Family Violence Contact Officers who work with child protection matters. Care and Protection matters involve Department of Family and Community Services (FaCS). They provide for the safety and well-being of children in NSW. Care and Protection matters are different from Family Law matters because Community Services is involved.



ALS Care and Protection Lawyers are based in:

Level 8, 33 Argyle Street
Parramatta NSW 2150
Phone: (02) 8836 3444

7/9 Moore Street
Canberra ACT 2601
Phone: (02) 6249 8488

3/15 Molesworth Street
Lismore NSW 2480
Telephone: (02) 6622 7088

Ground floor, 65 Market Street
Wollongong NSW 2500
Phone: (02) 4225 7977



Is Community Services involved with your family?



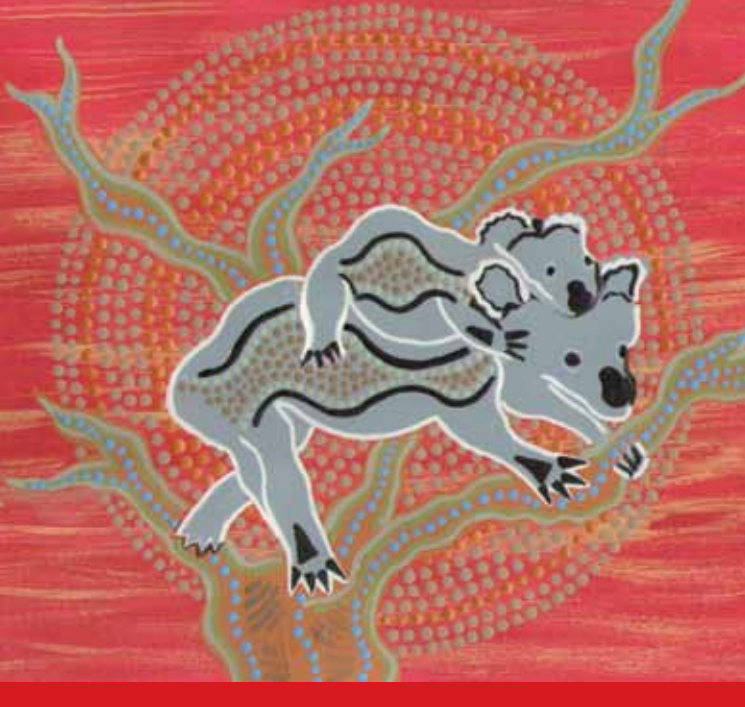
Call 1800 733 233
to speak to a Lawyer

Justice for Aboriginal people

- the Koori way -

www.alsnswact.org.au

The ALS has dedicated **Care and Protection Field Officers** who only deal with matters that involve the Department of Family and Community Services (FaCS).



What if my children have been removed?

WE CAN HELP

If your children are still living with you, or they are in 'care' arranged by Community Services (such as Kinship Care), or they have been placed in foster care, we can help. We can give information about your rights and responsibilities. We can also give advice about what Community Services' responsibilities are in relation to you and your children.

Can the Care and Protection Service help with referrals?

WE CAN HELP

We can help you get in contact with the right services close to where you live that will help you look after your children.

What if final orders on my children have been made in court?

WE CAN HELP

We can help if you want to take the matter back to Court. We can give advice about your long term goals. We can help you communicate with Community Services. We can help if you don't like the kind of contact Community Services is providing or there is something else concerning you.

What if I want to appeal a decision?

WE CAN HELP

If you want to appeal, you must talk to us within 28 days of a decision being made. If orders were made by the Children's Court a long time ago, we can make an Application to the Children's Court to have your matter re-opened and re-examined. You must prove to the court you have made significant changes in your life since the previous orders were made.

What if I want to make a complaint about Community Services?

WE CAN HELP

We can give you information. We can talk to you about the complaints process if you are not happy with your treatment by Community Services. We can also help you write letters of complaint to the Ombudsman, if appropriate.

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